

# Charter for transparency in the quality of the mobility between the Regions of Europe: describers of reception services

*Proposal, March 2008*

## 1. Reciprocal quality guarantees

***The adoption by the Regions of a charter for transparency in the quality of mobility for study purposes is aimed at increasing the return on instruction to the benefit of the citizens concerned.***

The choice of an approach tending to ***guarantee the transparency in quality*** has the aim of providing citizens and project promoters (schools, training centres, businesses and individuals) with a clear idea of the reception conditions they can expect to find in the host Region. This means specifying the standards of reception, management and certification practised in the different regions regarding the various types of mobility (apprentices, students, young graduates and other persons). The Charter does not enter into the merit of the ways in which promoters organise, manage or evaluate mobility projects in the framework of their training systems and policies for lifelong learning and work.

A Charter for transparency in quality does not aim to unify the standards in quality adopted by the various regions of Europe. It commits the Regions adopting the charter to declare the standards guaranteed for a series of common describers and to supply periodically updated information to partners.

The Charter for transparency in quality also has the function of guaranteeing ***safety conditions***, especially regarding work experience abroad and assistance to participants in mobility projects if required.

The guarantee of conditions of quality and safety is of a reciprocal nature and concerns mobility projects created within the framework of **Bilateral agreements** between Regional Governments.

The Charter for transparency in quality commits Regions to guaranteeing the declared conditions even when the Regions operate by means of state or privately run Intermediary Bodies for managing mobility projects.

The commitment to guaranteeing transparency in the quality and supply of safety conditions covers 10 describers of the reception conditions offered by the Regions in support of the **preparation, carrying out** and **certification** of individual and group mobility

projects.

## **2. The quality of services supplied for the preparation of mobility projects**

The adoption of the Charter for transparency commits the Regions to giving precise information regarding the types of support services offered to project promoters and citizens from other Regions in the fields as follows:

- The supply of **on line Information services** (regarding training and work experience opportunities, reception services, on line training, insurance regulations regarding the people participating mobility projects)
- The supply of a service for the **Selection of training centres and businesses** that are qualified, also in terms of safety standards, to receive young foreign citizens and carry out customised learning plans for mobility citizens and the **Matching of the supply and demand in training and professional experience opportunities**, regarding, especially, the aims, professional content and level of specialisation of feasible mobility projects
- Support for **Organising stays**
- Support for stipulating **Individual mobility contracts** and checks on their pursuance by the host organisation involved

## **3. The quality of services supplied for the carrying out of mobility projects**

As for the execution of mobility projects, the adoption of the Charter for transparency commits the Regions to giving precise information regarding the types of support services offered to project promoters and citizens from other Regions in the fields as follows:

- The supply of **Reception** and support services on the arrival of the persons concerned in the host Region.
- The supply of **Tutoring** Services within the business concerns where work experience and training are to be carried out
- The type of **Monitoring** to be carried out and the opportunity to share progress information with the institution promoting the mobility project
- The type of **Support** services offered in the case of particular necessity

#### **4. The quality of services supplied for the certification of mobility projects**

As for the certification and evaluation of mobility projects, the adoption of the Charter for transparency commits the Regions to giving precise information regarding the types of support services offered to project promoters and citizens from other Regions in the fields as follows:

- The **Evaluation** of the results achieved by participants in their training and professional development during work experience
- The type of European and Regional **Certification** issued to participants

#### **5. Future commitments**

The framework of descriptors for giving transparency to the quality of mobility support services offered by the host Region has been kept, of necessity, to the essential, however, Regions are free to extend the descriptors and information supplied to partners.

Starting from this seminar promoted by Earllall, a process of discussion can begin and include as many Regions as possible in order to arrive at a concrete definition by each Region of the types and levels of service offered to partners.

The aim is that an initial version of the Charter for quality can be adopted at the next General Assembly of Earllall and that as early as 2008 a group of Regions can experiment its adoption and prepare a technical device to make its use simple and fruitful.